

Toscana Massimo

Maintenance Sheet

Thank you for purchasing the Toscana Massimo Engineered Wood floors. These floors feature an unique UV Urethane finish. By following easy maintenance instructions, you will be enjoying these wood floors for many years to come.

General Cleaning – Use dry, dust mop or wipe with cloth mop at least every week, depending on foot traffic. Don't let sand, dust, dirt build up.

•Do NOT use treated dust mops. Do NOT use abrasive vacuums with beater bar. Do NOT use electric brooms with hard plastic bottoms with no padding. Do NOT use any steam cleaners, steam generating mechanism and avoid heavy wet-mopping. Not only can excess moisture cause slip and fall hazards, but can get in the walls and structure of home.

Heavy Cleaning - Monthly clean with a Linco approved wood floor cleaner such as Bona wood floor cleaner and wipe dry. Never use oil soaps, wax, or cleaners containing silicone, ammonia, vinegar, detergents, bleach, acetone, nor acrylics polish to restore shine.

• **Consistent general cleaning and dust removal is more effective maintenance solution than occasional heavy cleaning.**

Spills and Spots -Immediately wipe up any spills or spots with a damp cloth.

Protect - In areas of high traffic, use area rugs to keep wear to a minimum. Move the rugs occasionally to maintain an even color to your finish. Make sure that the rugs have a backing with a mesh or grid pattern which allows the floor to breathe and are approved for hardwood floor finishes. Put mats at all entrances, kitchen sink/ stove top areas to keep dirt and moisture off the floor. Use felt pads, wide vinyl pads or rubber rollers on the legs of furniture. Protect desk chair areas using protection mat with smooth underside.

Moving - When moving heavy furniture or appliances, place a sheet of masonite or plywood under the piece being moved to distribute the weight and reduce denting or scratching. For light pieces use a clean blanket or a piece of carpet face down under the piece to be moved.

Be Aware - Of high heel shoes that have lost their protective cap and small stones as they can scratch and gouge your floor's surface. Excessive sunlight should be blocked with blinds or drapes. Wet mopping and excessive water can also be harmful to your floor. Keep pet nails trimmed and filed to prevent scratches. Do not use tape or adhesive products of any kind on these floors. Doing so will discolor and/or damage finish.

Humidity – Ask your flooring professional for the proper humidity needed for your area and circumstances to keep the wood from shrinking. Relative humidity should be maintained between 35% - 55%. Never shut off your heating, ventilation or air-conditioning system for long periods of time, such as summer vacations.

Repairs - Consult your flooring professional immediately to fix areas that have been damaged, gouged or have a difficult problem, like chewing gum or wax.